# **Information Technology Division**

**About Us** 

**Services for Science** 

**News** 

**Training** 

LabTech

Office of the CIO

#### **Popular Services**

- Get Help
- Cyber Security
- Telephone Service Center
- Creative Services
- Software Store
- Wireless Networking
- AV Services
- System Hosting and Management

## **Upcoming Events:**

#### **Start Here:**

- IT Services
- Request Accounts
- Request a Computer
- IT FAQs
- Get Help (or call 510-486-4357)

## **Telecommuting During COVID-19**

Special FAQs are available at go.lbl.gov /remotework

# Scheduled and Unscheduled Outages

[Completed] Saturday, September 12, 2020 - Multi Factor Authentication Upgrade

[Resolved] Bitbucket repositories having Read-only issues

[Completed] Commons Outage on Wednesday, August 5, 2020

Additional outage information may be available on status.lbl.gov

#### The Latest News:

**Update Chrome Now** 

Critical Windows 10 Updates Must Be Installed

The New Google Chat is Live for Berkeley Lab

Moving to Google Chat on September 30th, 2020

Active Directory User Account Password Policy Change

[Completed] Saturday, September 12, 2020 - Multi Factor Authentication Upgrade

Avoid Cyber Blocking, Address Windows Server 2008 and 2008 R2 Now!

[Resolved] Bitbucket repositories having Read-only issues

## **Information Your Way:**





